ABSTRACT OF THE DISCLOSURE

An apparatus for and method of utilizing an internet terminal coupled to the world wide

5   web to access an existing proprietary data base management system having a dialog-based request

format. The internet terminal transfers a service request to the data base management system,

having a password provided as required. When a service request is made having an expired

password, the data base management system recognizes the problem. The internet terminal is

queried for certain parameters, and the data base management system automatically reassigns a

10   new and unexpired password.